



**The Impact of Apology and Disclosure:
Staff and Patient Healing**

Webinar

August 22, 2024

10:00 – 11:00 a.m. Pacific Time

Speaker:

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Webinar Outline

- I. Introduction/ Overview of Transparency and Disclosure in the Healthcare Setting
- II. Personal Examples/ Experiences
- III. Lessons Learned
- IV. Conclusion/Questions